VPNs – the promise and implications

or

How to get around annoyances like firewalls and access restrictions

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Overview

- What are VPNs?
- What are they good for?
- What do we have (what is the available technology)?
- What do I do if I want to use it?
- What's next?
- Questions?

What are VPNs?

- VPN Virtual Private Network
- Lots of definitions (Google "define: vpn"), most of which contain "tunnel", "public infrastructure", "encrypted", "remote access to corporate network", "private connection"
- My definition: a mechanism for teleporting a non-UW computer's network connection to UW
 - So that it has the effect of being plugged into an oncampus network port

What are they good for?

- Computers not located at UW are subject to various network restrictions:
 - IST firewall policies
 - Application access restrictions
 - Remote ISP policies
- Connecting a remote computer via a VPN makes the computer appear as if it's on campus, so many restrictions are not applicable

What are they good for?

- Some of the facilities & services to which our VPN facilitates access (in no particular order):
 - Reading local newsgroups (see RT#41831)
 - Access to IST campus LDAP server:
 - uwldap.uwaterloo.ca; dc=uwaterloo, dc=ca; port 389
 - Access to mirror.cs for ISO images & online updates
 - OED lookups: http://www.lib.uwaterloo.ca/uwonly/weboed.html
 - UW pandemic "work from home" plan
 - Bypass email graylisting to on-campus addressees

What are they good for?

- More problems solved by a VPN:
 - UW library services (eg LexisNexis)
 - Windows xwin32 licencing (restricted to 129.97/16)
 - Access to cs-appserv ("asimov")
 - ISP port 25 blocking and other ISP restrictions
 - IST firewall restrictions:
 - SMB/Samba, MySQL, X11, xdmcp: http://noc.uwaterloo.ca/cn/Stats/blocked
 - CSCF firewall: https://nsfw01.cs.uwaterloo.ca/index.html
 - Default domain becomes "uwaterloo.ca" save typing!

What do we have?

- VPN server implementing PPTP (Point-to-Point Tunnelling Protocol):
 - Secure (encrypted) tunnelling mechanism to connect single systems to remote networks (eg home computer to UW network)
 - Encapsulates PPP (ISO layer 2) over an IP network using GRE protocol (Generic Routing Encapsulation, IP protocol # 47); like "dial-up PPP" but using an existing network instead of a phone-line
 - PPTP RFC 2637: http://www.ietf.org/rfc/rfc2637.txt
 - GRE RFC 2784: http://www.ietf.org/rfc/rfc2784.txt

What do we have?

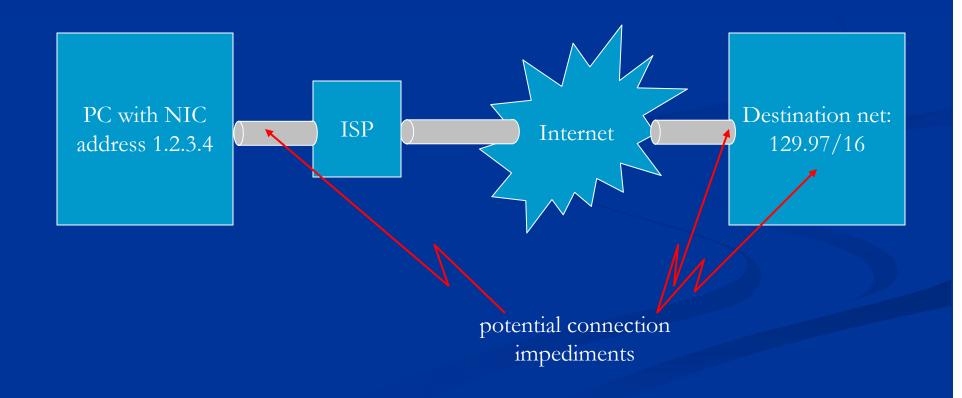
- PPTP informally:
 - Pick up network packets, NAT them to the assigned remote address, encapsulate and encrypt them, send them via the public Internet to the PPTP server, unencapsulate the packets and deposit them on the remote network
 - Like a bridge for layer 3
- Not the same as IPSEC (layer 3), L2TP (layer 2 PPTP + L2F à la Cisco), X11 tunnelling, proxy services

How does it work?

- On the client, create a virtual network interface at an address assigned by the VPN server
- That address is a PPP connection to the server (just like dialup)
- Client sends network traffic via that address to the server, which acts as a router for the traffic
 - Mac OSX client forces all traffic to go via the VPN, WinXP allows the client to make routing decisions (configure as "Use remote network")

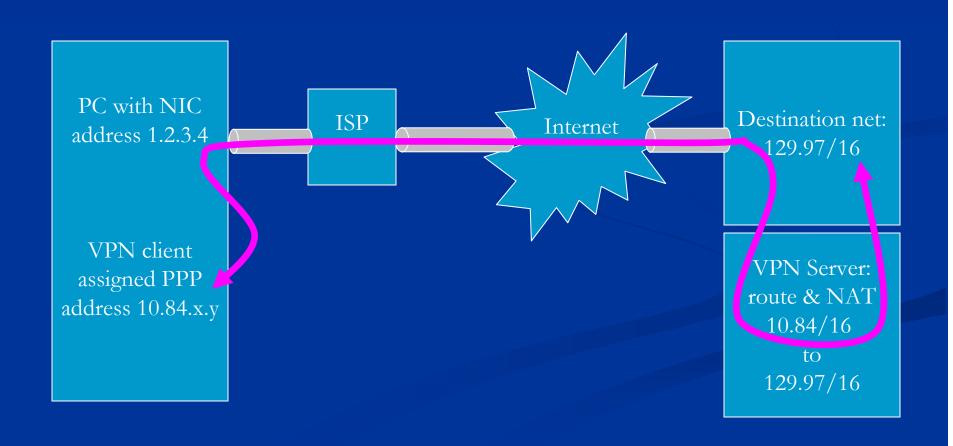
How does it work?

■ Before the VPN connection:



How does it work?

■ After the VPN connection:



What do I do if I want to use it?

- Clients: built in to Windows XP, Mac OS X
 - Linux: pptpclient is a SourceForge project but we can't get it to work (routing problem)
 - And it looks like passwords are stored in plaintext ③
- Server: vpn1.cscf.uwaterloo.ca
 - Uses standard CS AD authentication
 - Requires "dial-in" permission, which is denied by default
 - Client must be set up for secure authentication and secure connection (required by server)

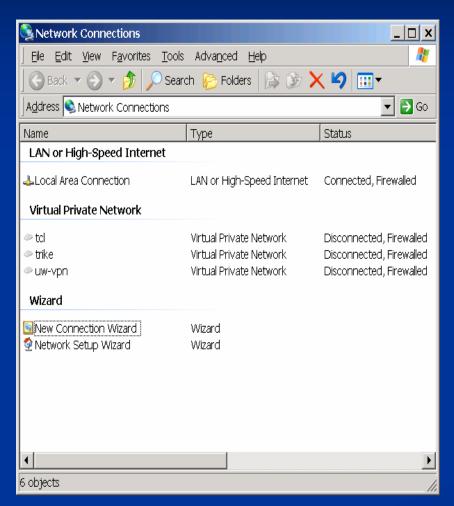
Client Setup (Windows)

- Windows setup:
 - New Connection wizard (in Network Connections)
 - Choose "Connect to the network at my workplace"
 - Choose "Virtual Private Network connection"
 - Enter an label for the connection
 - Choose "Do not dial the initial connection" (unless you actually are on a dialup ISP!)
 - Hostname: vpn1.cscf.uwaterloo.ca (129.97.152.21)
 - Add a shortcut if you want

Client Setup (Mac)

- Mac client setup:
 - Open "Internet Connect" in the Application folder
 - Click "VPN" on the toolbar
 - If you are asked for VPN type, choose PPTP
 - Fill in the server name (vpn1.cscf.uwaterloo.ca) and your CS-GENERAL AD credentials
 - Check the "Show VPN Status on menu bar" option
 - In the configuration selector, use the "Edit configurations" to set a meaningful label

Pictures





Client Activation (Windows)

- Using the Windows client:
 - Give yourself dial-in permissions in the AD (or ask a WWG member to do it for you)
 - Activate the connection you just created (via a desktop icon or the Network Connections)
 - Username: <your CS-GENERAL userid>
 - Password: <password for the preceding>
 - Domain: CS-GENERAL
 - Press "Connect"
 - Remember the authentication information, if you like

Client Activation (Mac)

- Using the Mac client:
 - Give yourself dial-in permissions in the AD (or ask a WWG member to do it for you)
 - Click "Connect" from the setup dialog
 - Or: click Connect from the menu bar icon you installed in the setup
 - Or: System Preferences -> Network -> Location: Automatic;
 Show: Network Status
 - Select the PPTP port and click "Connect"
 - Or: Apple -> Location -> Network Preferences {etc}

Pictures





What's next?

- Find a working solution for Linux clients
 - Get pptpclient figured out
 - The Linux community seems to favour an open-source (as opposed to open-standard) solution called OpenVPN: http://openvpn.net/
 - Builds connections tunnel using SSL, so it is a layer 4.5 solution
 - We could investigate running an OpenVPN server beside the PPTP server to serve Linux clients
- Expand the "internal" user community of the VPN
 - Within CSCF; DRCSCS
- Wait for the campus-wide solution

Questions?